



Cookies Policy

PURPOSE

This Cookies Policy explains how LAB³ uses cookies and similar technologies on our website, and how you can manage your preferences.

This policy should be read together with our Privacy Policy.

SCOPE

This policy applies to personal information collected by LAB3 Pty Ltd, LAB3 NZ Limited and LAB3 US Inc (together, **LAB³**).

It applies to cookies used on LAB³ websites, landing pages and online forms.

DEFINITIONS

Cookies means small text files stored on your device when you visit a website. Cookies help websites function properly and improve user experience.

Personal information means information or an opinion about an identified individual, or an individual who is reasonably identifiable.

POLICY STATEMENT

LAB³ uses cookies to:

- ensure our websites work as intended
- understand how visitors use our websites
- improve website performance and user experience

Where required by law, LAB³ uses a cookie consent mechanism to allow visitors to manage their preferences.

TYPES OF COOKIES WE USE

Essential cookies

Essential cookies are required for our websites to operate properly. They:

- enable core functionality such as page navigation and form submission
- store cookie consent and basic session information

These cookies cannot be switched off through our website systems.

Analytics cookies

Analytics cookies help us understand how visitors use our website, such as:

- pages visited
- time spent on the site
- general usage patterns

Analytics help LAB³ improve website performance and content. Where required, analytics cookies are used only with your consent.

Functional cookies

Functional cookies remember your preferences, such as:

- cookie consent choices
- basic site settings

THIRD PARTY COOKIES

Some cookies may be set by third-party services used on LAB³ websites, such as analytics or security tools.

LAB³ takes reasonable steps to ensure third-party cookies align with our privacy obligations.

MANAGING YOUR COOKIE PREFERENCES

You can manage cookies by:

- using the cookie consent tool on our website (where available)
- adjusting your browser settings to block or delete cookies

Please note that disabling cookies may affect how LAB³ websites function.

RELATIONSHIP TO PERSONAL INFORMATION

Some cookies may collect information that is considered personal information. Where this occurs LAB³ handles that information accordance with our Privacy Policy.

CHANGES TO THIS POLICY

LAB³ may update this Cookies Policy from time to time. Any changes will be published on this page and take effect when posted.

COMPLAINTS OR QUESTIONS

If you have a concern or complaint about how we use cookies, please contact us. We will investigate complaints promptly and aim to respond within a reasonable timeframe.

Email: compliance@lab3.com.au

Address: Level 4, 31 Queen Street, Melbourne VIC 3000

REFERENCES

- *Privacy Act 1988 (Cth)*
- *Australian Privacy Principles*
- *Privacy Act 2020 (NZ)*
- *Information Privacy Principles (NZ)*